# COVID 19 PRECAUTIONS AT HEALING HEART

## WE ARE OPEN!

Healing Heart is open and safely operating curbside. Hours of operation are now Monday- Thursday from 8:00am to 3:00pm.

## **CURBSIDE INSTRUCTIONS**

Upon arrival, please wait inside your car and call us at 561-740-1313. Our receptionists will check you in and obtain credit card information. A vet tech will meet you at your car and bring your pet inside for exam and treatments. We will communicate with you via your cell phone during the appointment, while you remain in your vehicle.

For the safety of our clients and staff, please wear facial coverings During all in-person interactions at Healing Heart.

## WAIT TIMES

Longer wait times should be expected and phone lines could be busier than usual. Please be patient and continue to call if necessary.

## **REFILL REQUESTS**

Medication refills and soup requests should be made at least 24 hours in advance.

### PAYMENT

We ask that all payments be provided via credit/debit card or CareCredit.